

# Adult Reading Programs Offered Louisville Free Public Library



KPI Owner: Julie Scoskie

Process: Count of adult reading programs at all locations.

| Baseline, Goal, & Benchmark   | Source Summary   | Continuous Improvement Summary  |
|---|--|---|
| Baseline: Median for FY 14 = 20.5<br>Goal: 20 programs per month for FY 15.<br><br>Benchmark: N/A | Data Source: LFPL Monthly Reports<br><br>Goal Source: LFPL Strategic Plan<br><br>Benchmark Source: N/A | Plan-Do-Check-Act Step 8: Monitor and diagnose<br>Measurement Method: Monthly count of adult reading programs.<br><br>Why Measure: To continually increase the number of programs which encourage the reading of books.<br>Next Improvement Step: Monitor progress toward new goal. |

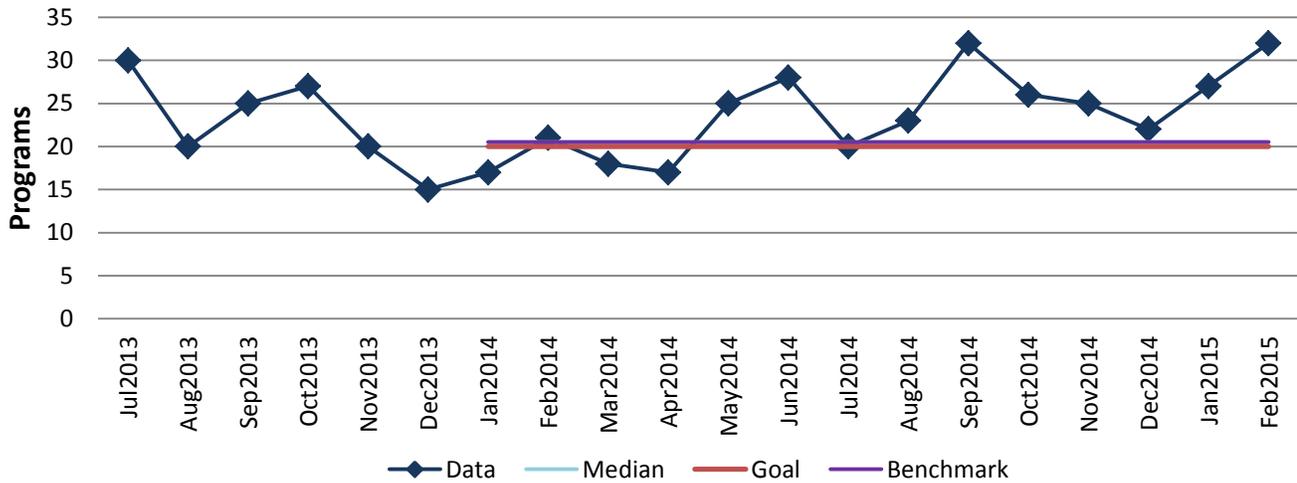
### How Are We Doing?

| Mar2014-Feb2015<br>12 Month Goal | Mar2014-Feb2015<br>12 Month Actual |  | Feb2015 Goal | Feb2015 Actual |  |
|----------------------------------|------------------------------------|--|--------------|----------------|--|
| 240                              | 295                                |  | 20           | 32             |  |
| Programs                         | Programs                           |  | Programs     | Programs       |  |

## Adult Reading Programs Offered



Good



Root cause analysis is not necessary because there is no gap between the goal and current performance.